



## A FEDERATION OF RWAs IN INDIRANAGAR, BENGALURU

INDIRANAGAR 1st STAGE LEAGUE  
INDIRANAGAR 2nd STAGE LEAGUE  
DEFENCE COLONY RESIDENTS' ASSOCIATION  
BM KAVAL RESIDENTS WELFARE ASSOCIATION  
SOCIAL AMENITIES ASSOCIATION, HAL 2nd STAGE  
HAL 2nd STAGE RESIDENTS WELFARE ASSOCIATION  
THE HAL 3rd STAGE TAXPAYER'S & RESIDENTS ASSOCIATION  
THE HAL 2nd STAGE CIVIC AMENITIES & CULTURAL ASSOCIATION, INDIRANAGAR

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### Objective:

This **Citizens Charter** has been created by residents in two assembly constituencies viz., **C.V Raman Nagar and Shantinagar**. The objective of this Charter is to draw the attention of CANDIDATES from various parties contesting the Assembly Elections (May 2018) to specific action that residents would like to pursue in order to ensure '**Sustainable Living Ecosystems**' in each of these constituencies while promoting **Responsible Citizenship** through active and positive engagement.

This is a medium for facilitating the delivery of services to residents with specified standards, quality, time frame, etc., We would like candidates contesting the elections in these constituencies to take a PLEDGE to resolve these issues.

(I Change Indiranagar represents the interests of citizens in Indiranagar 1st and 2nd Stage, HAL 2nd Stage and 3rd Stage and Defence Colony)

#	PRINCIPLE	AREA OF CONCERN	ACTION REQUIRED
1	<p><b>ENSURING PARTICIPATIVE GOVERNANCE</b> Citizen Participation as mandated by Govt Order No. UDD, 507 MNY, 2012, Bengaluru, Dated 22.06.2012, and provisions in the KMC Act for the Constitution of Ward Committees, followed by High Court Order dated 31<sup>st</sup> October 2017.</p>	<p>Citizens are excluded from Ward Committees and do not have a say in improvements and actions concerning the ward</p>	<ul style="list-style-type: none"> <li>• Reconstitute ward committees involving representatives from RWAs and the local community</li> <li>• Review Development Plans and Budgets through a process of participatory budgeting.</li> <li>• Meet RWA / ICIN representatives on a monthly basis</li> </ul>
2	<p><b>PRESERVING THE 'RESIDENTIAL' NATURE OF THE AREA</b> Enforcement of existing zonal laws Preserve the 'Residential Main' status of Indiranagar 1<sup>st</sup> and 2<sup>nd</sup> Stage, HAL 2<sup>nd</sup> Stage and 3<sup>rd</sup> Stage and Defence Colony as per BDA maps in RMP 2015</p>	<p>Percolation of commercial establishments into by-lanes and 'cross roads'</p>	<ul style="list-style-type: none"> <li>• Enforce W.P. 3676/ 2008 and Govt. Order No: UDD 105 MNJ 2008, dated 20 March 2015 which prevents commercialization of residential areas on roads of width 40 feet and less</li> <li>• Ensure BBMP implements the PUBLIC NOTICE TO STOP/CLOSE COMMERCIAL ACTIVITIES IN RESIDENTIAL (MAIN) areas/RESIDENTIAL BUILDINGS issued by the BBMP Commissioner in November 2016 and take strong action against violators of RMP 2015 and Zoning Regulations</li> </ul>
3	<p><b>CHECKING COMMERCIAL ESTABLISHMENTS IN RESIDENTIAL AREAS</b> Pubs and Bars abutting residences</p>	<p>High density of pubs and bars in Indiranagar abutting residences and new ones coming up every day sans legal permits</p>	<ul style="list-style-type: none"> <li>• Close all Pubs and Bars abutting residences</li> <li>• Ensure no more pubs, bars and restaurants are set up in Indiranagar</li> <li>• Ensure the closure of all pubs/bars/ violating laws under – excise, zonal, building bye laws and fire safety within 6 months of taking over</li> <li>• All rooftop bars to be closed with immediate effect</li> </ul>

#	PRINCIPLE	AREA OF CONCERN	ACTION REQUIRED
4	<b>RESPECTING BUILDING BYE LAWS</b> Enforcement of building bye laws	Unchecked violation of building by laws by residential houses/apartments	<ul style="list-style-type: none"> <li>• Ensure BBMP officials implement building bye laws and not extort money from residents</li> </ul>
5	<b>CHECKING COMMERCIAL ESTABLISHMENTS IN RESIDENTIAL AREAS</b> Violation of building by laws and encroachment into public spaces	Rampant violation of public spaces; building by laws and fire safety norms	<ul style="list-style-type: none"> <li>• Ensure all commercial establishments in residential areas follow building bye laws for floor area; setbacks, height etc.</li> <li>• Ensure all commercial establishments have sufficient parking and follow parking regulations</li> <li>• Ensure basements are not used for commercial purposes</li> <li>• Ensure all commercial buildings, follow fire safety norms. Zone street vending to be in identified areas with appropriate support infrastructure viz., waste management; water etc., and ensure no obstruction is caused to mobility of the area. Develop street standards and urban design regulations for zoning streets as public space.</li> </ul>
6	<b>ENSURING ADEQUATE DRINKING WATER AND RECHARGE OF GROUNDWATER LEVELS</b> Ensure all areas in the constituencies have a regular supply of drinking water and recharge groundwater levels	Wastage of water; shortage of water – inadequate supply	<ul style="list-style-type: none"> <li>• Ensure BBMP enforces rain water harvesting in all residences</li> <li>• Ensure rain water recharging pits are built in storm water drains in regular intervals of 4-5 houses and in common areas</li> <li>• Make it mandatory for commercial establishments to recycle water</li> <li>• Promote 'water saving' initiatives in the assembly constituencies</li> </ul>

#	PRINCIPLE	AREA OF CONCERN	ACTION REQUIRED
7	<b>IMPROVING SEWAGE INFRASTRUCTURE</b> Improve the sewage infrastructure to ensure healthy living	Ancient SWD's; manholes and drain pipes – not able to handle the volumes of waste water generated Commercial establishments discharging their sewage directly into storm water drains on 100 ft road and main roads	<ul style="list-style-type: none"> <li>• Replace all old bsewage lines with a wider diameter sewage lines</li> <li>• De-silt storm water drains on a yearly basis</li> <li>• Equitable expenditure of MLADS in all wards for Sewage treatment</li> <li>• Clear all storm water drains of sewage</li> </ul>
8	<b>IMPROVING SPEED &amp; QUALITY OF INFRASTRUCTURE PROJECTS</b>	Poor construction standards Impassable roads	<ul style="list-style-type: none"> <li>• Ensure that all public works follow a strict timetable and hold officials accountable for both quality and speed of work.</li> </ul>
9	<b>PROMOTING A SAFE NEIGHBOURHOOD</b> Prevent crime and take quick action against criminals	Loss of personal safety (burglary and molestation of women), prostitution, public consumption of alcohol and drugs	<ul style="list-style-type: none"> <li>• Ensure strengthening of police both law and order and traffic forces to increase patrolling</li> <li>• Install CCTV cameras at all necessary points and ensure good lighting</li> <li>• Push to revert law to close pubs and bars at 11 pm in residential areas of the city</li> <li>• Establish police kiosks at regular intervals on arterial roads</li> </ul>

#	PRINCIPLE	AREA OF CONCERN	ACTION REQUIRED
10	<p><b>PROTECTING AND ENHANCING OPEN AND GREEN SPACES</b></p> <p>Protect and enhance open and green spaces</p>	<p>Encroachment of playgrounds; loss of tree cover due to reckless cutting; bad maintenance of parks</p> <p>Proposed mall at the BDA complex in violation of the NGT Rules.</p>	<ul style="list-style-type: none"> <li>• Prevent encroachment of playgrounds especially Victory grounds and Defence Colony ground</li> <li>• Remove encroachment of public space in Subedar Gardens in Indiranagar 1<sup>st</sup> Stage</li> <li>• Remove encroachment of Garage on 13<sup>th</sup> Main road connecting to Yogananda Parahamsa road</li> <li>• Remove encroachment in Doopanahalli playground located in 13<sup>th</sup> Main 8<sup>th</sup> Cross</li> <li>• Ensure BBMP conducts regular tree audit; pruning and undertakes tree planting exercises</li> <li>• Stop the usage of public playgrounds for non-sporting activities such as commercial, cultural or religious activities</li> <li>• As per National Green Tribunal, no structure can be set up within 75 metres of a lake, hence BDA Complex to be converted into an urban forest</li> <li>• Ensure vacant spaces in Isolation Hospital and CV Raman Nagar Hospital are protected and not misused</li> </ul>

#	PRINCIPLE	AREA OF CONCERN	ACTION REQUIRED
11	<p><b>PRACTISING SCIENTIFIC WASTE MANAGEMENT</b></p> <p>Promote Scientific Waste Management practices</p>	<p>Mixed waste being collected and irregular waste collection</p> <p>Improper/inadequate processing facilities</p>	<p>De-centralised waste management at the ward level to ensure NO WASTE LEAVES THE WARD</p> <ul style="list-style-type: none"> <li>• Ensure that BBMP enforces its own regulations of SWM</li> <li>• Ensure there are atleast 3 FULLY FUNCTIONAL dry waste collection centers that are set up in each ward</li> <li>• Ensure a bio gas plant is set up for each ward</li> <li>• Mandate scientific disposal of waste by commercial establishments with audits at regular intervals</li> <li>• Set up Sewage Treatment Plants (STP) in each assembly constituency to ensure only appropriately treated water is released into the lakes.</li> </ul>
12	<p><b>IMPROVING MOBILITY SOLUTIONS</b></p> <p>Ensure Mobility for all - pedestrians, cyclists and vehicles</p>	<p>Un-walkable footpaths; random parking; dangerous driving</p> <p>Poor access to Metro infrastructure across the constituencies</p> <p>No last mile connectivity solutions</p> <p>Several impassable roads in residential areas</p>	<ul style="list-style-type: none"> <li>• Implement TenderSure project on 100 feet road with cycle track and safe footpath. Proper footpaths on all main roads with grills to avoid footpath parking and driving</li> <li>• Improve the condition of Thippasandra Main Road, provide adequate parking, remove encroachments and identify a separate zone for vendors with appropriate infrastructure</li> <li>• Regulate signage and hoardings</li> <li>• Promote commute via suburban rail for long distance travelers</li> <li>• Ensure last mile connectivity from metro stations</li> </ul>

#	PRINCIPLE	AREA OF CONCERN	ACTION REQUIRED
13	<b>PROVIDING UNINTERRUPTED POWER SUPPLY</b> Ensure Uninterrupted Power	Frequent & random power cuts	<ul style="list-style-type: none"> <li>• Complete aerial bunching of cables; installation of underground cables</li> <li>• Install transformers and other infrastructure to reduce outages due to load</li> </ul>
14	<b>ANIMAL WELFARE</b> Protect strays and vulnerable citizens and ensure a clean, safe neighbourhood	Poor animal welfare Defunct Animal Birth Control Programme	<ul style="list-style-type: none"> <li>• Setup a stray animal sterilisation unit in the veterinary hospital premises in Murphy town</li> <li>• Levy fines on owners who allow cattle to stray on public roads</li> <li>• Ensure restart of ABC and its proper implementation. All stray/street dogs must be neutered.</li> <li>• Push for law to make pet owners liable for not cleaning up after their pets.</li> </ul>
15	<b>CONSTRUCTING TOILETS</b> Ensure toilets in houses and public spaces	Defecation in public spaces	<ul style="list-style-type: none"> <li>• Build houses with a toilet in the slums</li> <li>• Set up E toilets in parks, auto stands, bus stations, metro with strong, implementable maintenance contracts</li> <li>• Make defecation in public punishable</li> </ul>
16	<b>USE LARGE PARCELS OF PUBLIC LAND CONSTRUCTIVELY THROUGH HOLISTIC AND COMPREHENSIVE PLANNING</b>	The Isolation Hospital and other large public land parcels abutting this, along Old Madras Road are in a condition of disuse.	<ul style="list-style-type: none"> <li>• For any large parcels in the two constituencies, institutionalise a holistic and comprehensive citizens led plan to decide on the land use and functional use of these public land parcels. The future use of these lands must purely cater to 'public purpose' and augment deficit open space in the two constituencies.</li> <li>• Ensure residents voices are heard before allotment of public spaces</li> </ul>



Name of Candidate:

Signed:

Party:

Date:

Place: